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Transit and Parking

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2016

## Transit and Parking Department Annual Report, 2016

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# FY 2016

## Annual Report

## Transit and Parking



## Table of Contents

Mission and Vision Statements .....	i
Accomplishments.....	1
Verifiable Objectives.....	4
Time Line .....	8

### APPEALS

Oral Appeals.....	11
Written Appeals.....	11
Boots and Tows.....	12

### PERMITS

All Area and 24 Hour Reserved Permits.....	12
Reserved Permit Categories .....	13
Faculty/Staff Permit Categories .....	13
Student Permit Categories.....	14
Temporary Visitor and Multi-Day Visitor Permit Categories.....	14
Permits – All Other Categories .....	15
Total Parking Permits Issued .....	15

### CITATIONS

Unauthorized Parking in or Blocking an Accessible Parking Space/Improper Parking .....	16
Parking Permit Citations - No Permit, Not Authorized by Permit .....	16
Parking Permit Citations.....	17
Safety Hazard, Sidewalks, and Lawn.....	17
Prohibited by Signs, Lines, or Curb and Non-designated Parking Area .....	18
Parking in a Crosswalk, Blocking a Vehicle, Disregarding Barricades .....	18
Overtime Parking.....	19
Boots, Suspended Privileges, and Service Charges.....	19
Total Citations Issued.....	20
Total Parking Spaces .....	20

### FEES

SEC Parking Permit Fee Comparison (SEC Average vs. UA) .....	21
Permit Fees .....	22
Parking Violations and Charges .....	23

### TRANSIT

Paratransit Service Passengers .....	24
Total Razorback Transit Passengers – All Routes .....	24
Razorback Transit Ridership by Route.....	25

### CHARTER

Razorback Charter.....	27
Revenue Produced and Savings to UA.....	27
Transit and Parking Organizational Chart.....	28

## **Transit and Parking Mission and Vision Statements**

### **Mission**

The Transit and Parking Department is committed to providing safe, reliable, and convenient transit, paratransit, charter, and parking services for the university community and the general public. Through communication, initiative and integrity the women and men of this department are dedicated to providing quality services and support for an environment conducive to excellence and to developing employee commitment and satisfaction.

### **Vision**

Transit and Parking is a best in class provider of transit, parking and charter services to the campus community in support of the university and its mission.

## **FY16 Accomplishments**

### **Transit**

Transit began Saturday service during the summer for the first time, operating buses on six reduced routes.

To help alleviate some of the congestion at Union Station, the Fine Arts Circle was redesigned, developing it into a bus stop to provide an additional stop near Union Station. The entrance and exit to Union Station was reconfigured, allowing for better flow of the buses using this transfer facility.

After replacing the existing gas fired bus maintenance facility heaters with more efficient radiant tube heaters and installing a waste oil heater, the shop was more comfortable in the winter and utility costs were reduced.

The waste oil storage was upgraded to 500 gallons. This should get Transit through most of the winter. Previously, Transit had to pay to have the waste oil transported off campus and processed.

The shop air compressor, located outside on the south side of the shop, was enclosed keeping it operational all winter. In the past it would freeze in cold weather.

Transit implemented an experimental Red Express route to provide a faster return time from Uptown Campus and the NWA Mall to the main campus.

The lights in the bus maintenance facility have been and are continuing to be replaced with more efficient LED fixtures.

The revised Title VI plan was submitted for federal review. This plan must be updated every three years.

For the first time since 1990, the interior colors and exterior paint scheme was revised for Razorback Transit buses. Three buses were ordered with the new design and are scheduled to arrive in December 2016.

Transit completed the initial phase of improving security of the bus storage facility with the construction of a new driveway and gate off Nettleship Road.

The summer (reduced) bus routes were revised to a more liner bidirectional design as recommended by the 2016 Campus Transportation Master Plan.

## **Parking**

In conjunction with the City of Fayetteville staff, the Parking staff reviewed the opportunity for a new parking enforcement strategy in the Rose Hill Neighborhood, located north of Maple Street between Garland Avenue and Gregg Street. The decision was made to not pursue this change at the time.

The east side of Arkansas Avenue, between Dickson Street and Lafayette, was designated as Faculty/Staff parking.

Parking lot 19, south of Physics, was reopened after being closed for several years for campus construction projects.

A maternity parking policy was established by a campus committee for employees. Expectant mothers have the option to request reserved parking during their third trimester with the Provost's Office paying the difference between their current permit and the cost of the reserved permit, on a space available basis.

The Parking staff spent much of the year evaluating the recommendations from the 2016 Transportation study to determine which ideas should be implemented on the UA campus.

Parking worked with a Walton College of Business Marketing Class to develop a marketing plan for the Transit and Parking Department. Two students from the class were hired to oversee the social media campaign for the department.

The west stair towers at the Stadium Drive Garage were enclosed, keeping the rain and snow off the steps, making it safer for our customers.

Parking lots 40A, 52 and 75 were completed, adding 209 Resident Reserved, 98 Faculty/Staff, 5 ADA, and 4 motorcycle parking spaces.

Parking permit requirements were extended to 8 p.m. for the campus core parking lots. These lots are reserved for any current parking permit holder between 5 p.m. and 8 p.m.

The Parking IT staff and webmaster updated the website and support software to allow visitors to purchase temporary parking permits online, printing them on their own printer, and displaying the permit on their dash, eliminating the need to visit the Parking Office to purchase a permit.

Cameras were installed in all the elevators in the parking garages to improve security for our customers.

## **Charter**

Charter Services operated 2,093 hours of service, saving the campus \$118,420 in charter expenses compared to the cost of using a private operator. This brings the total savings since FY10 to \$738,905.

## **FY16 Verifiable Objectives**

### **Departmental**

#### **Planning**

1. Develop a public information campaign to inform the campus of Transportation Demand Management opportunities and ways they can reduce their transportation costs. The plan will be ready to implement by January 15, 2016. *In progress including recommendations from the Northwest Arkansas Council and the 2016 Campus Transportation Study. This project will extend into FY17. We will have it ready to implement by January 15, 2017.*

### **Transit**

#### **Operations**

1. Improve the Hog Tracks (transit) section of the interactive campus map by automating the vehicle-to-route assignment function, adding Ozark Regional Transit campus routes to the map, and developing a direct link to the Hog Tracks section. The changes will be implemented by June 30, 2016. *We are waiting on UA Digital Design and Development to complete the project. The background work for the application has been completed. The coding for the publicly viewed application is still in progress.*
2. Implement an automated passenger counting system to ensure accurate counts of passenger boarding and embarking at each transit stop. The counting system will be in operation by June 30, 2016. *We are currently testing the system from Passio Technologies. We will test other systems before making a decision on the best product for our needs. We have encountered issues with the system being tested. We anticipate having the system installed on all buses by January 15, 2017.*
3. Improve security on existing and expanded bus lot to comply with FTA requirements. Improved security measures will be implemented by December 1, 2015. The new entrance road with the remotely activated gate into bus lot was completed in April 2016. *This project is part of the bus lot expansion. The UA now owns both houses necessary to expand the bus parking lot. We are finalizing plans to construct the lot and secure the areas but must wait until both houses are demolished to complete the plan. We expect the project to be completed by December 31, 2016.*



## Planning

1. Review existing routes and the potential for new or revised routes to serve additional campus buildings, remote student parking, and new off campus student housing facilities. Route plans for FY17 will be presented to the campus by April 15, 2016. *We have developed the planned changes for the summer reduced routes and held a public hearing on May 5. We have the fall routes planned and will implement them in August with the return to full service.*
2. Explore FTA and other funding opportunities to develop a budget for capital equipment replacement and additions. Options will be evaluated by April 30, 2016. *Completed for FY16 in March. We received STP-A funds for FY16 and FY17. We will continue to explore funding options for future rolling stock procurement.*
3. Develop a plan to expand the bus parking area to accommodate additional buses required to serve the campus community. The plan will be completed by December 15, 2015. *The new lot site has been surveyed and planned. We are waiting on demolition of houses on Eastern Avenue to complete the project by December 31, 2016.*
4. Develop a new Razorback Transit branding program to include new graphics design on the exterior of the buses and a new color scheme inside. The plan will be implemented by September 1, 2016. *The plan has been completed and the new exterior design has been approved by Trade Mark Licensing. Three buses will arrive in December 2016 with the new interior colors and the exterior branding. New bus stop signs have been installed. We will be developing and incorporating the new branding into all our literature and on our website over the next year.*
5. Develop a plan to expand the bus fleet to accommodate the additional needs of the campus community. The plan will be completed by March 1, 2016. *Three buses are on order to be delivered in FY17 and three more in FY18. We will likely not turn in buses for at least one of these years.*

## **Parking**

### Operations

1. Improve the parking permit issuance process to allow 95% of all annual permit holders to be able to purchase their permit online. The process will be implemented by June 30, 2016. *The system was improved to allow 88% of all parking permits to be purchased online. With the current parking system and special permit assignment systems, i.e. resident reserved, ADA, motorcycle and scooter process, this may be the best we can do until the new parking system is implemented. We will strive to achieve this goal under the new parking system in FY18.*

2. Develop a campus off-road vehicle use and parking policy with input from affected departments. The policy will be submitted to the Executive Committee by June 30, 2016. *No action at this time. We plan to accomplish this by September 30, 2016.*
3. Evaluate a web enabled application to direct customers to vacant parking spaces. A plan to develop or implement the system will be completed by June 30, 2016. *After much evaluation, a standalone system is cost prohibitive. We will incorporate this in the new parking management system during FY17.*
4. Develop a parking lot preventive maintenance program. Plan will be implemented by May 1, 2016. *We are developing a program to review and evaluate parking lot surface maintenance needs including recommendations from faculty in the College of Engineering. We are also working with FAMA to include campus roads. Initial phases of the plan were implemented during the summer of 2016. The plan will be revised as needed and ready for full implementation by May 1, 2017.*

#### Planning

1. Develop and prepare to implement a performance-based parking meter rate system to provide adequate meter parking near buildings for short durations and encourage long-duration hourly parkers to use the parking garages. The plan will be presented to the Transit, Parking and Traffic committee at their April 2016 meeting. *There was no April TPT meeting so the plan was discussed at the May meeting. We will need to procure electronic parking meters that can accommodate the rate changes to fully implement the plan. If approved, this plan will likely be implemented over the summer of 2017.*
2. Evaluate the need to construct the next parking garage, in conjunction with Facilities Management, to include land acquisition, funding options and a tentative timeline to begin construction. The plan will be completed by June 1, 2016. *Completed April 19, 2016. Transportation Study stated the next garage will not be needed for several more years if their proposed TDM initiatives work as predicted.*
3. Evaluate the need to expand the Harmon Avenue Parking Garage to the south, in conjunction with Facilities Management, to include funding options and a tentative timeline to begin construction. The plan will be completed by June 30, 2016. *Completed April 19, 2016. The transportation study determined additional garage parking is not needed as long as the middle level of TDM initiatives are implemented for the campus. Since the hotel on the south side of campus will not be constructed in the foreseeable future, the garage expansion is not needed.*

## Sustainability and Maintenance

1. Continue to evaluate and replace lighting fixtures in parking facilities as needed to reduce electricity consumption and operating costs. This will be an ongoing project with fixtures being replaced as they fail. All parking bay lights in the Harmon Avenue Garage will be replaced with LED fixtures by September 1, 2015. *In progress. Have light fixture for HAPF selected. Obtaining specifications for bidding. We are evaluating available funding for the upgrade. This project may have to wait for funding during the summer of 2017.*

## Charter Program

1. Expand the charter fleet by acquiring two transit buses released from Razorback Transit. The two buses will be in operation by November 1, 2015. *Completed by November 1, 2015.*
2. Develop an improved driver recruitment program to provide a sufficient number of hourly drivers to operate all charter buses as needed. Plan will be implemented by January 1, 2016. *Completed March 1, 2016. We have the number of drivers the current operation can support. Increasing the number of hourly drivers will reduce the hours each driver can work, causing them to look for other jobs, reducing the number of drivers we have available.*
3. Develop an information plan to inform departments how Razorback Charters can save them money when chartering buses to transport students, faculty and staff. The information will be sent to departments by November 1, 2015. *Completed. First round of literature sent to campus during the fall semester. We currently have about all the business we can handle with our current staff and fleet.*
4. Develop a plan to expand the charter fleet, as needed, to accommodate needs of the university. The plan will be completed by March 1, 2016. *Completed March 1, 2016. We believe we have the number of buses necessary to provide the charter service the campus generally needs. We will need to replace the existing vehicles as they reach the end of their useful life.*

## Time Line

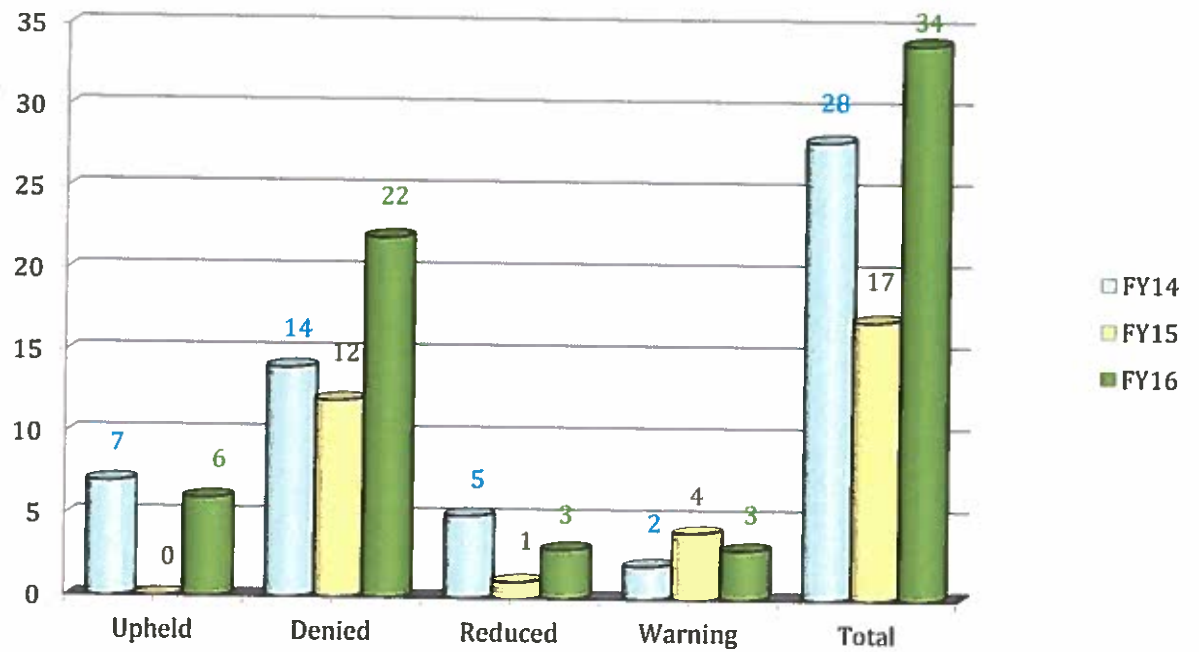
Transit Events	Parking Events	Other Events
1972-79	University Police manages the parking program, Facilities Department (Physical Plant) manages shuttle bus system.	
1978	Parking permit costs were: \$100 for Reserved parking, \$20 for faculty/staff, \$10 for student (on or off campus).	
1979	July 1979 - Parking program and shuttle bus service combined to form the Transit and Parking Department. Blue, Green, Brown and Orange bus routes and paratransit van service begin in August 1979.	
1980	Buses operate for final exams. Gray and Tan bus routes established. One-millionth passenger carried on October 1. Buses operated from 7:00 a.m. - 5:30 p.m., Monday through Friday.	
1981	First use of "Park and Ride" to identify parking lots near transit bus stops.	
1982	December 1982 - Transit and Parking moves from its location at 608 Storer St. (Scott House) to its current location at the Administrative Services Building.	
1987	Total parking spaces on campus - 6,300	
	11 Full-time bus operators.	
	Transit service reduced due to budget cuts (Orange Route discontinued, other routes reduced number of buses on route and stop time for service was cut back to 5:00 p.m.)	
1988	First night reserved parking lots (reserved until 7 p.m.).	
1989	First federal grant awarded for operation of Razorback Transit. Transit maintenance facility destroyed by high winds. First bus stop shelters erected.	
	First electronic parking citation system implemented.	
1990	First fixed route summer service implemented. Razorback Transit Red Route implemented. First permanent bus stop shelters (7) erected.	
	First payroll deduction program for payment of parking permits and fines. First commuter permits issued.	
1991	New Transit Maintenance Facility dedicated.	
1992	First Razorback Transit Night Service.	
	First use of credit cards to pay for parking permits and fines (April 1992). A charge was implemented for Visitor and Vendor permits. First use of Arkansas Crime Information Center to identify vehicle license numbers of unknown parking violators.	
	Frank Scott, First Director of Transit and Parking, retires.	
1996	First year for hangtag permits.	
1997	Total parking spaces on campus - 8,658	
1998	Total parking spaces on campus - 8,897	
	UA hosts Transit Day. Ads are used inside of Transit buses. Transit student fee established, summer 1998.	
1999	Total parking spaces on campus - 8,824	
	Intermodal Transit Facility (Stadium Drive Parking Garage) dedicated with 586 parking spaces.	
2000	Total parking spaces on campus - 9,190	
2003	Total parking spaces on campus - 9,810	
	Pomfret Express route added, Spring 2003. Safe Ride started, April 2003. Saturday transit service started, August 2003.	
2004	Total parking spaces on campus - 9,224	



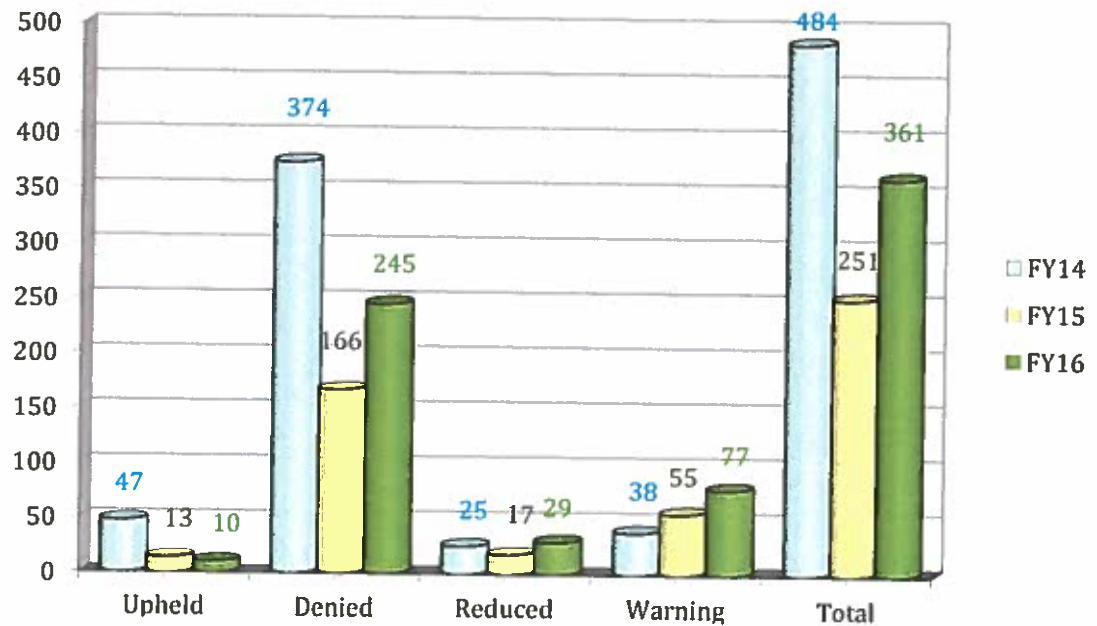
	Lot 56 Express Route established, March 9, 2004.
	Fourth Safe Ride vehicle added, a cutaway bus.
2005	Total parking spaces on campus – 10,127
	Phase I of the Harmon Avenue Parking Garage opened with 511 parking spaces. The cost of construction was approximately \$23 million, with total project cost including A&E fees, Williams Street and Harmon Avenue was approximate \$29 million. The completed Harmon Avenue Parking Garage Opens August 2005 with a total of 2,149 parking spaces.
2006	Total parking spaces on campus – 11,899
	Published first Parking Survival Guide. On campus tow storage lot implementation.
	Installed first bicycle racks on Razorback Transit buses.
	Three vans purchased with Safe Ride funds to be used for Safe Ride operations. Expanded Safe Ride program to Monday and Tuesday nights with Night Owl route from 10:30 p.m. – 12:30 a.m. Implemented uniforms for Razorback Transit drivers. Fleet size 21 buses, 6 paratransit vans, 3 Safe Ride vans purchased.
2007	Total parking spaces on campus – 12,247
	Online parking permit sales, appeals and citation payments available via web site.
	Implemented Purple Route, August 2007.
2008	Total parking spaces on campus – 11,380
	Upgrade PowerPark Classic to Flex, April 2008.
	Construction begins on the Garland Avenue Parking Garage (December 2008).
2009	Total parking spaces on campus – 12,209
	Add two cutaway buses for charter services.
	Full-time parking employees – 29, Full-time transit employees – 34, Total – 63
2010	Implemented scooter parking.
	Total parking spaces on campus – 11,763
	Hertz On Demand introduced.
	Started using luke meters.
2011	Garland Avenue Parking Garage Completed- August, 2010 (1,500 spaces)
	Total parking spaces 12,900
	Implemented meter codes at luke meters.
2012	Started selling ad space in garages.
	Total parking spaces 12,896
	Parkmobile introduced.
2013	Added 2 buses to the transit fleet for a total of 23 buses.
	Total parking spaces 13, 075
	Transit topped 2 million riders.
2014	Performed garage condition assessment for Stadium Drive, Harmon Avenue and Garland Avenue Garages.
	Added second information technology support position.
	Began transportation study with Nelson Nygaard.
	Added a collector position when citation billing and collections were returned from the treasurer's office.
	Implemented Work-It-Off Program for student citations.

2015	Implemented Reserved Scooter Parking , Zipcar Program, and Parkmobile Program for campus departments.
	Added a Fiscal Support Supervisor position.
	Reestablished credit card acceptance in Luke multiple space meters.
	Lost 135 parking spaces due to campus construction.
	Added pedestrian bridges to the north side of the Harmon Avenue Parking Garage.
	Transit ridership exceeded two million passengers.
2016	Nelson/Nygaard submitted the draft Campus Transportation Study.
	Transit implemented bidirectional linear bus routes, reducing the number of loop routes.
	Added two hourly student employees to assist with social media.
	Developed new branding for Razorback Transit.
	Reopened Reserved Lot 19 in April.
	Total parking spaces 13,551.
	Implemented maternity parking program.

## Oral Appeals

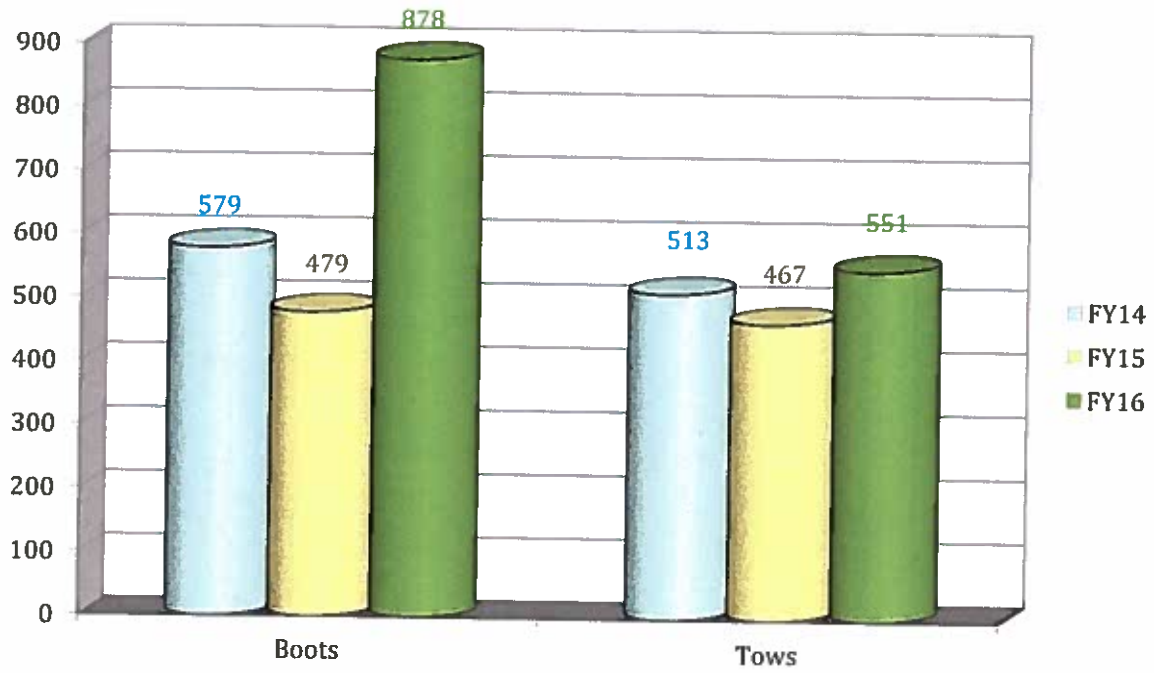


## Written Appeals

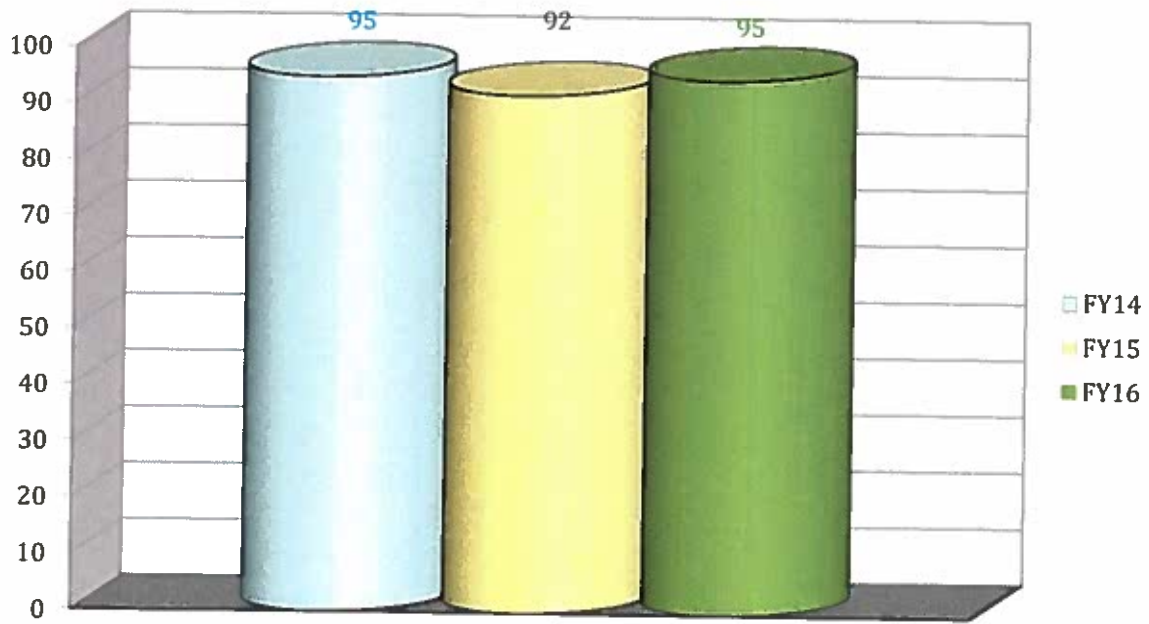




### Boots and Tows

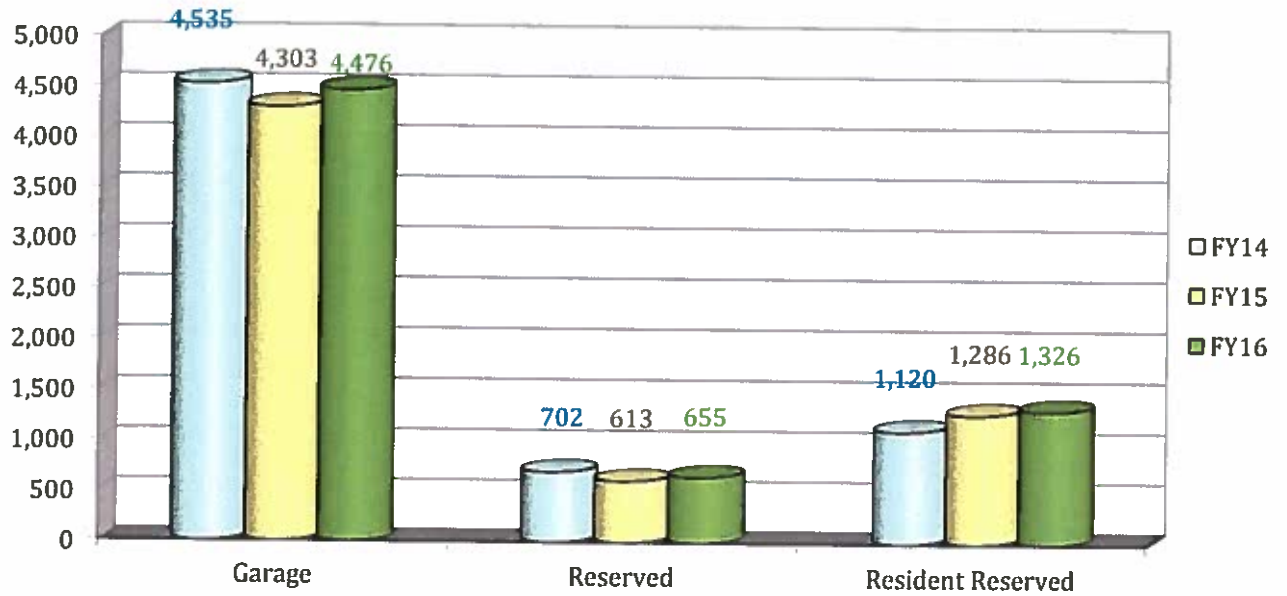


### All Area and 24 Hour Reserved Permits

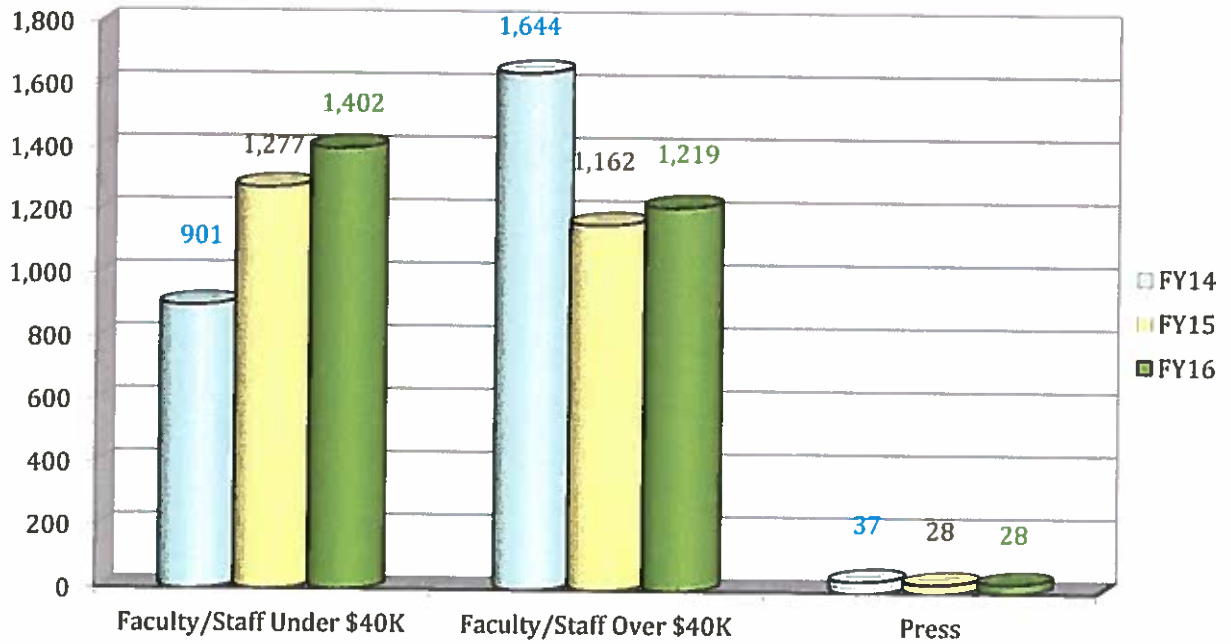




## Reserved Permit Categories

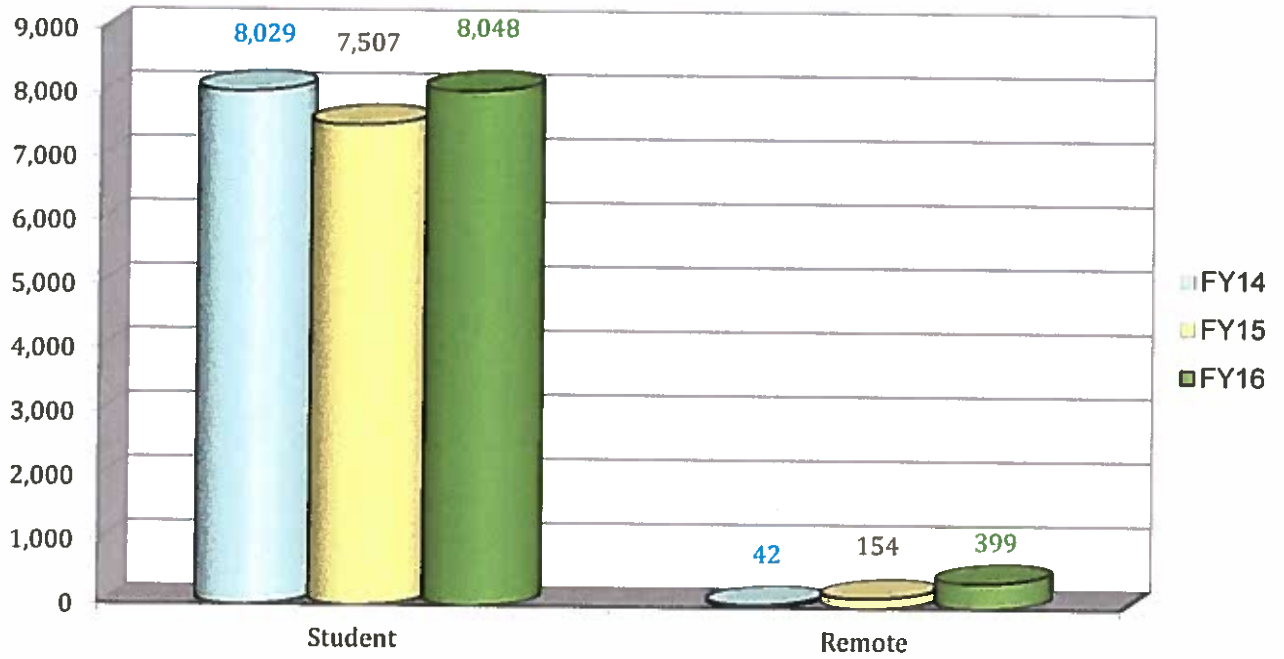


## Faculty/Staff Permit Categories

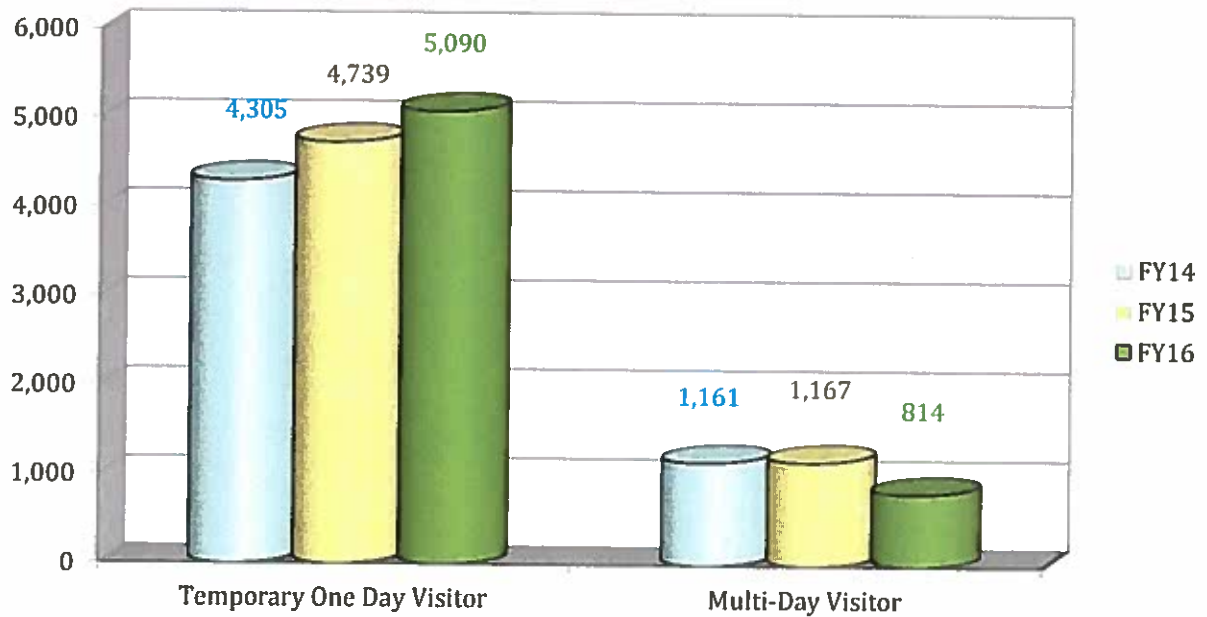


\*Threshold changed from \$30K to \$40K beginning in FY15.

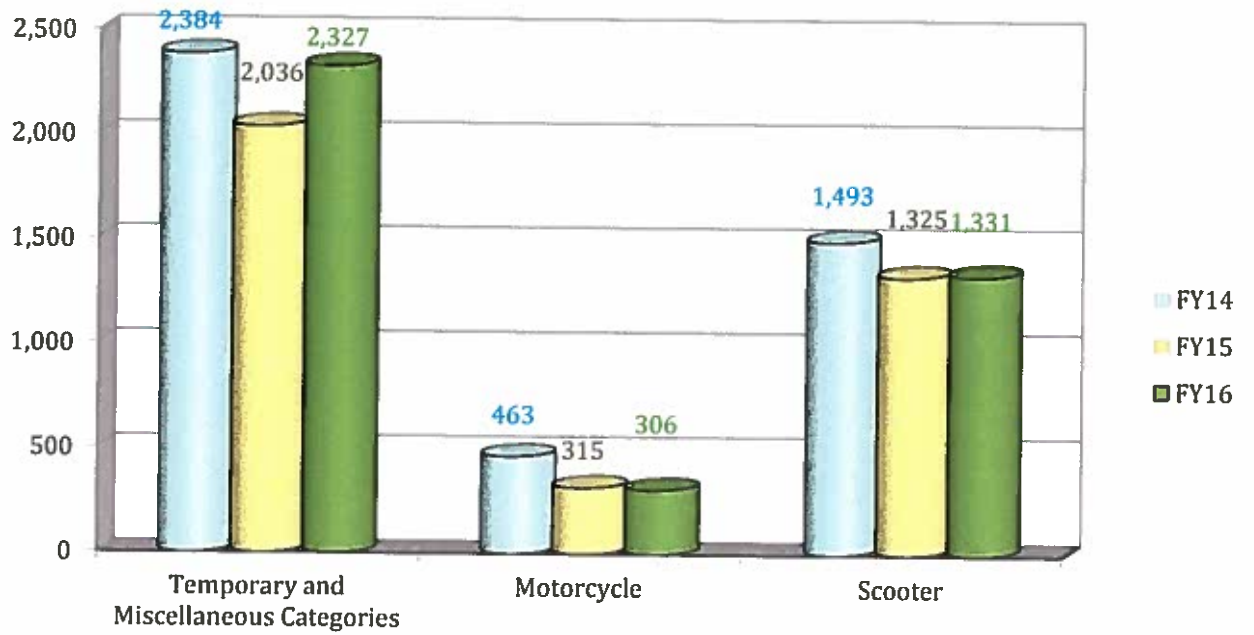
## Student Permit Categories



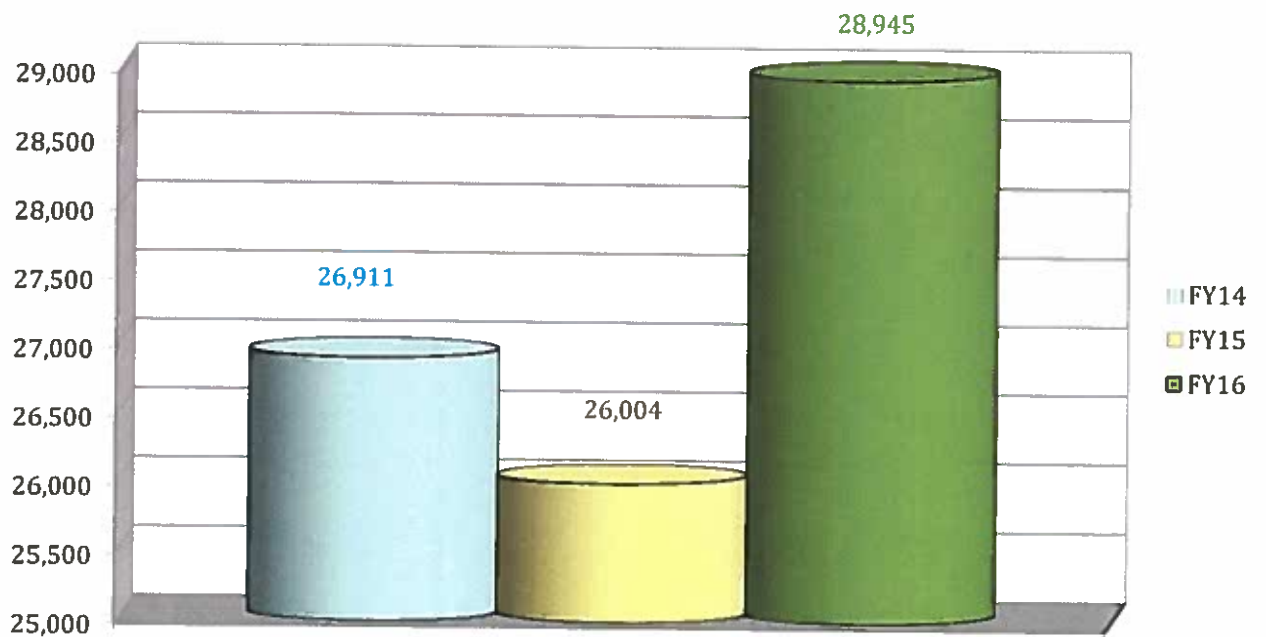
## Temporary Visitor and Multi-Day Visitor Permits



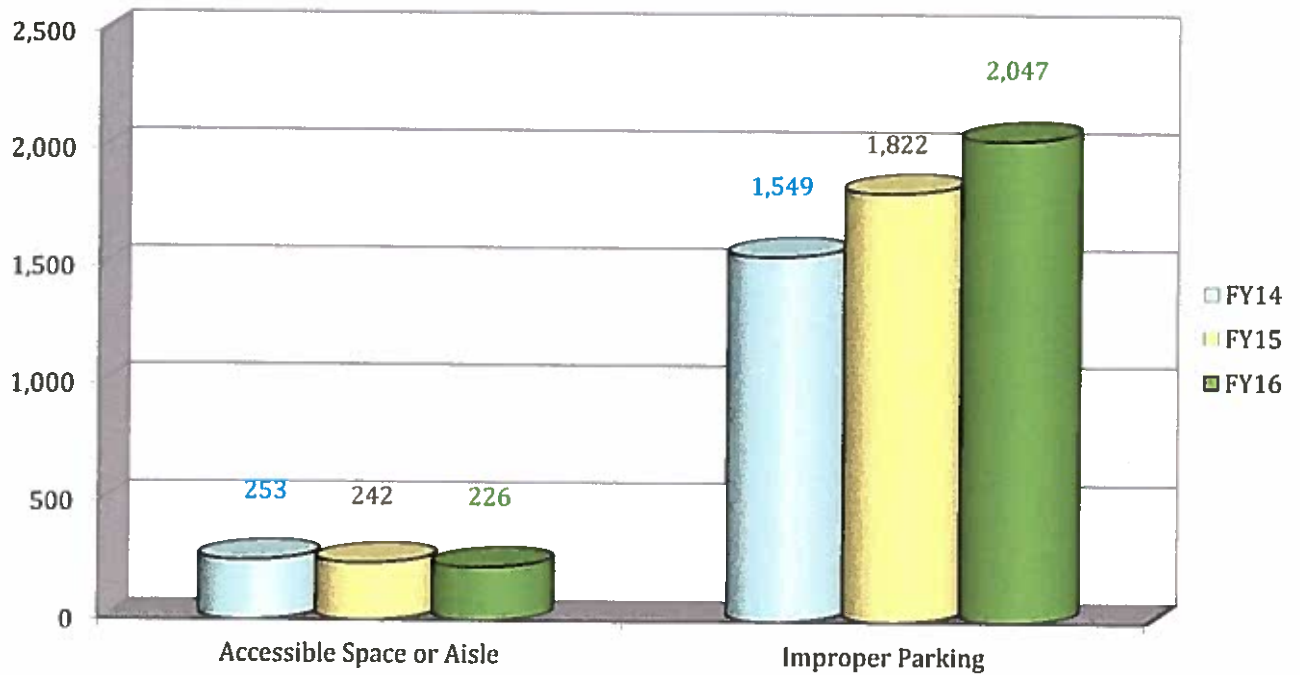
### Permits – All Other Categories



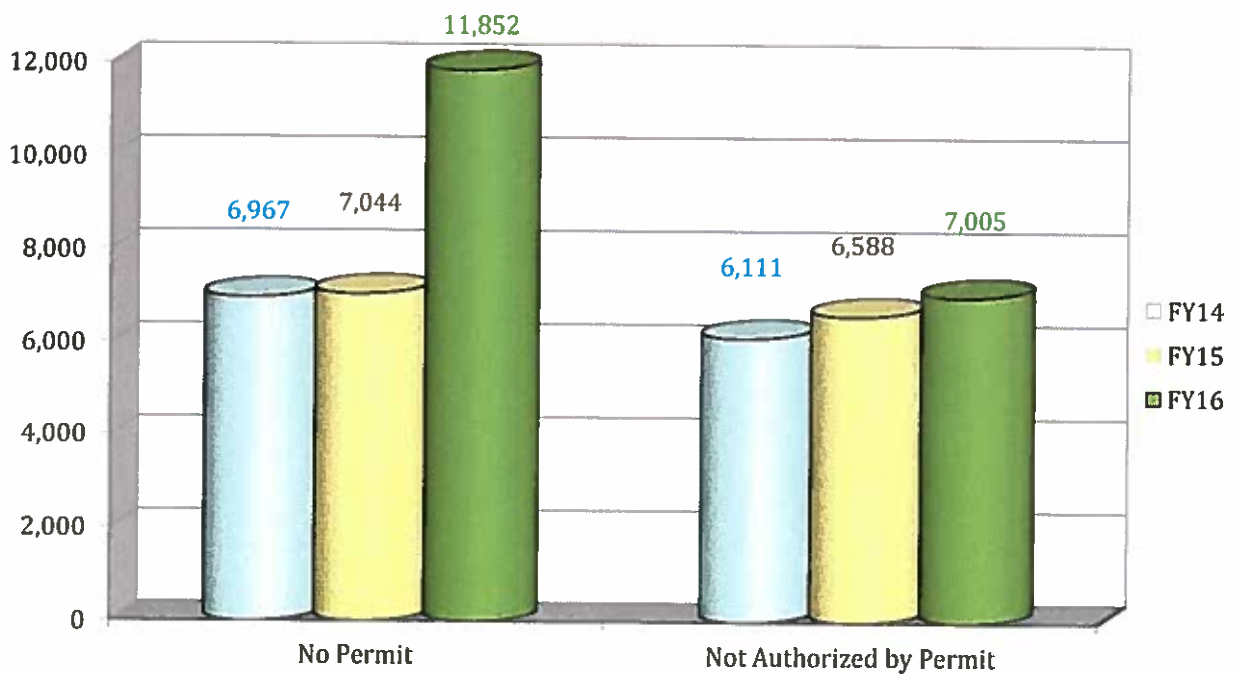
### Total Parking Permits Issued



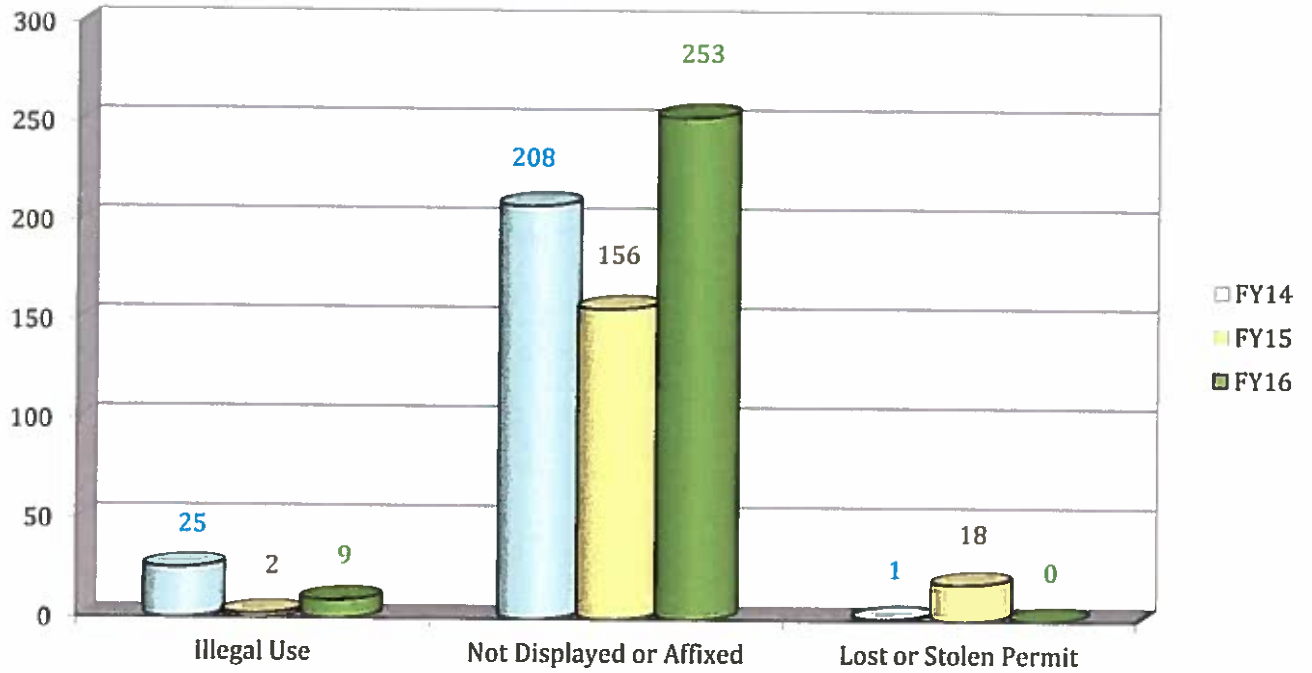
### Unauthorized Parking in or Blocking an Accessible Parking Space/ Improper Parking



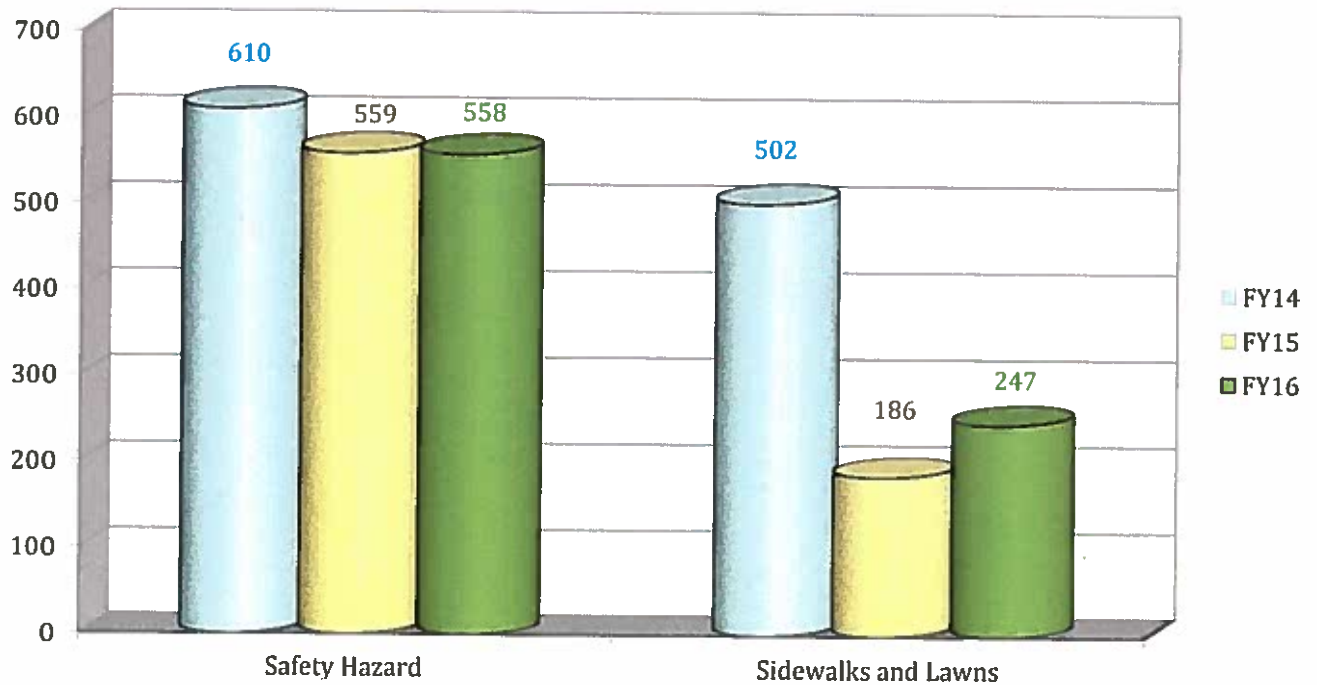
### Parking Permit Citations – No Permit, Not Authorized by Permit



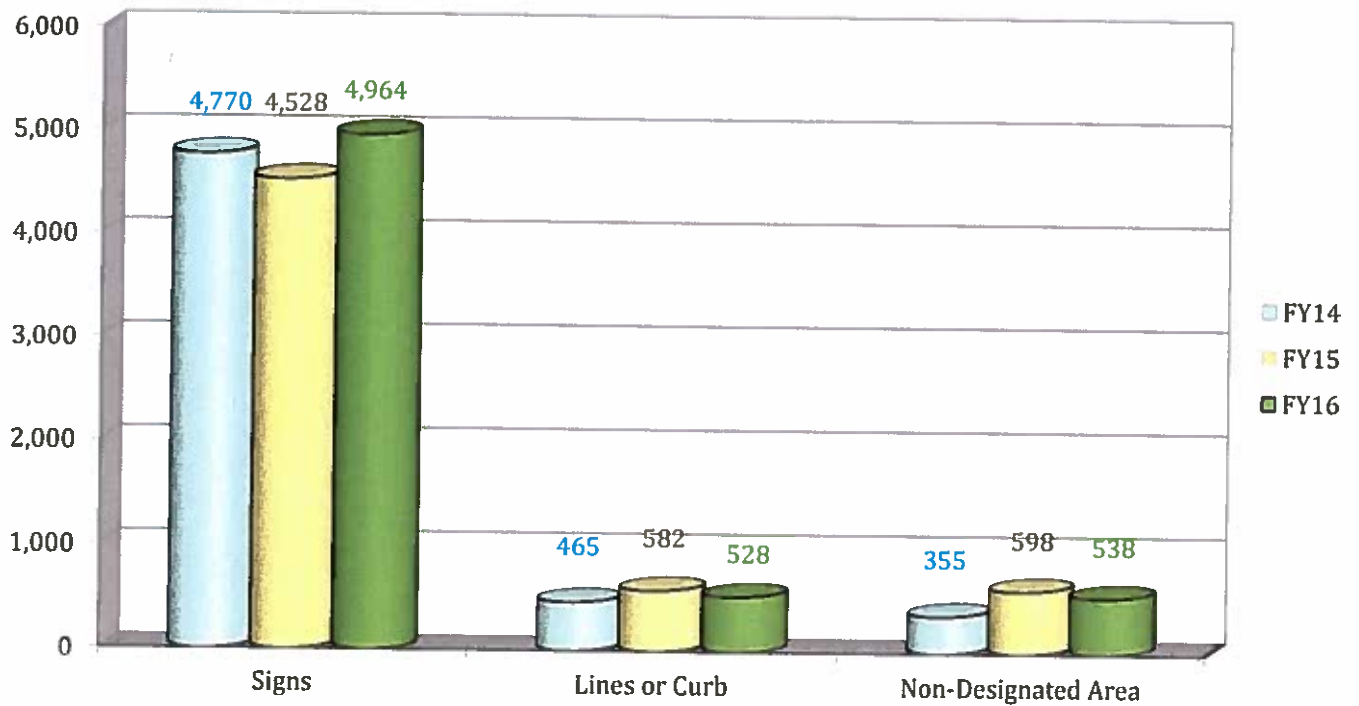
### Parking Permit Citations



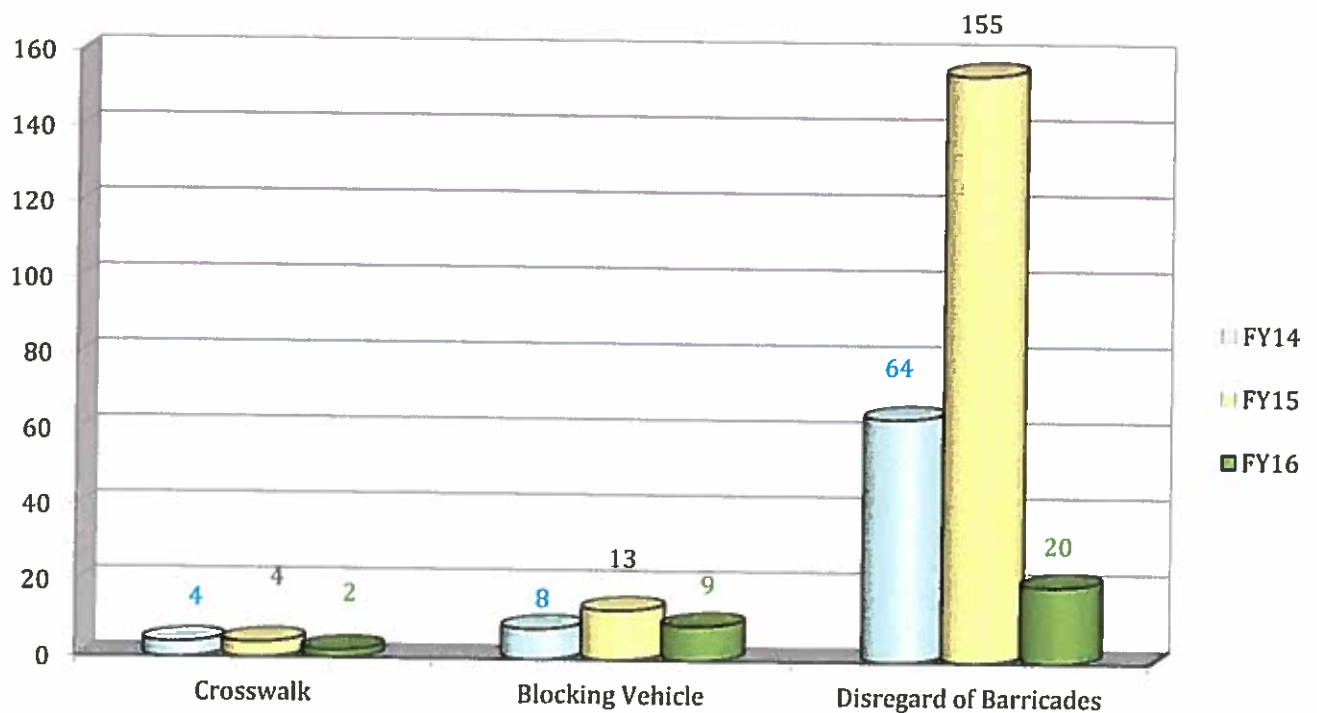
### Safety Hazard, Sidewalks, and Lawn



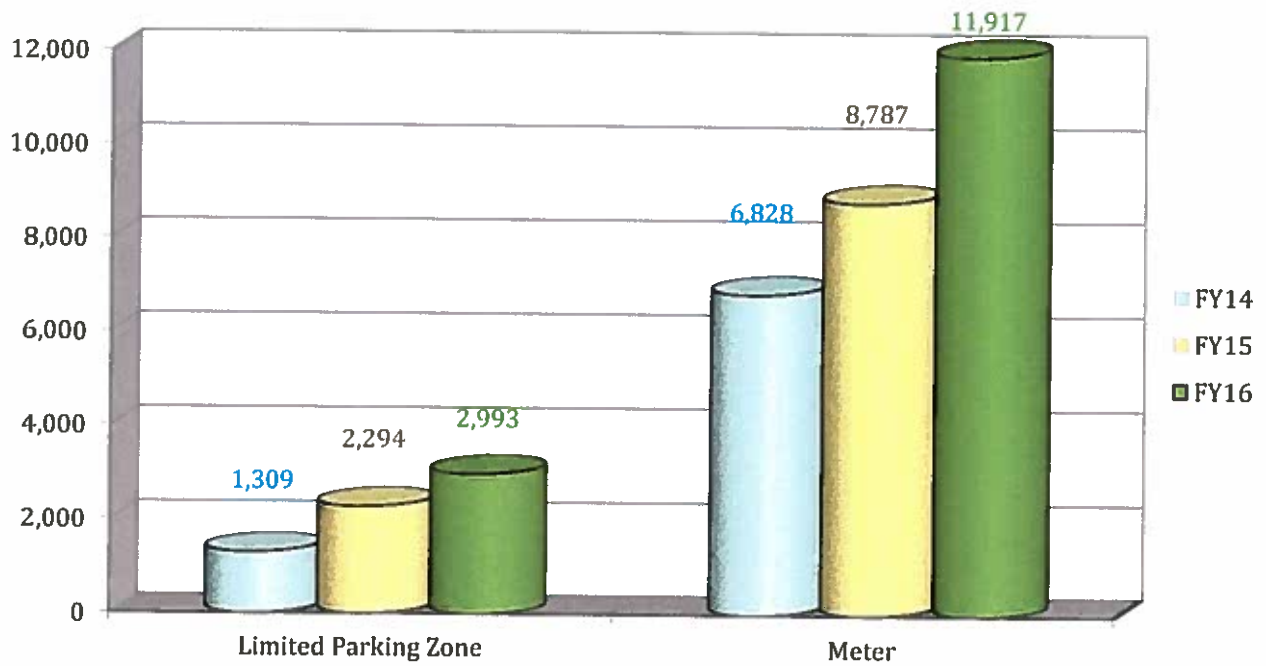
## Prohibited by Signs, Lines or Curb, and Non-Designated Parking Area



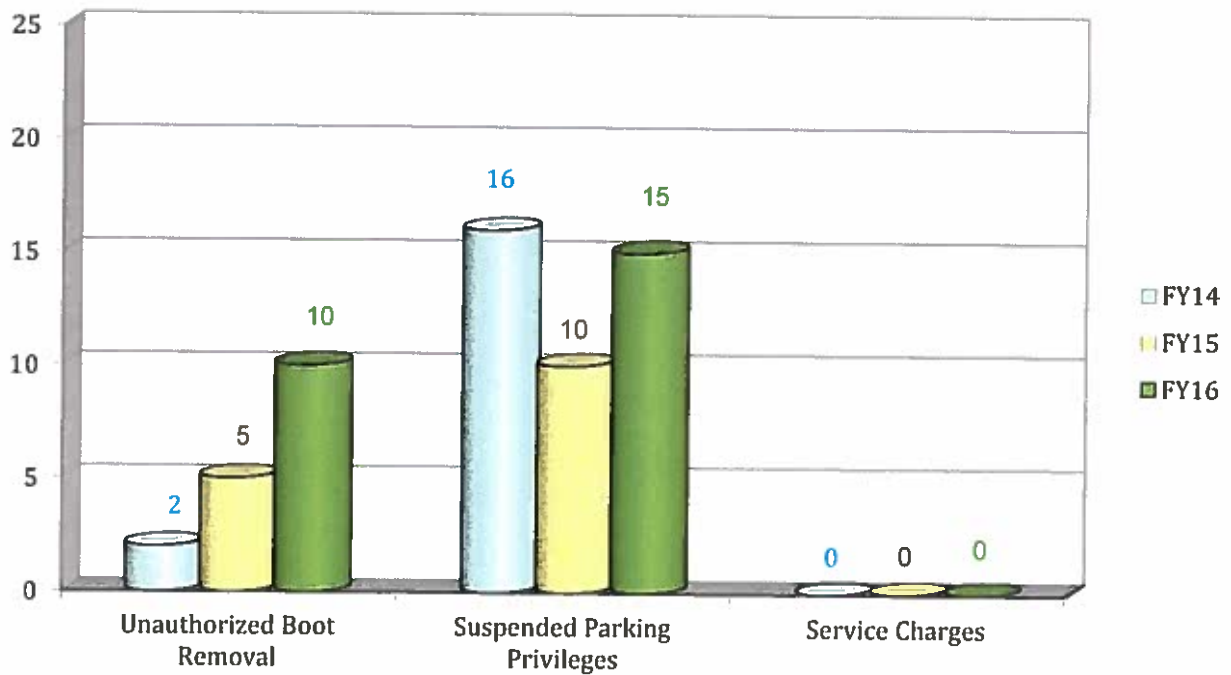
## Parking in a Crosswalk, Blocking a Vehicle, and Disregard of Barricades



## Overtime Parking

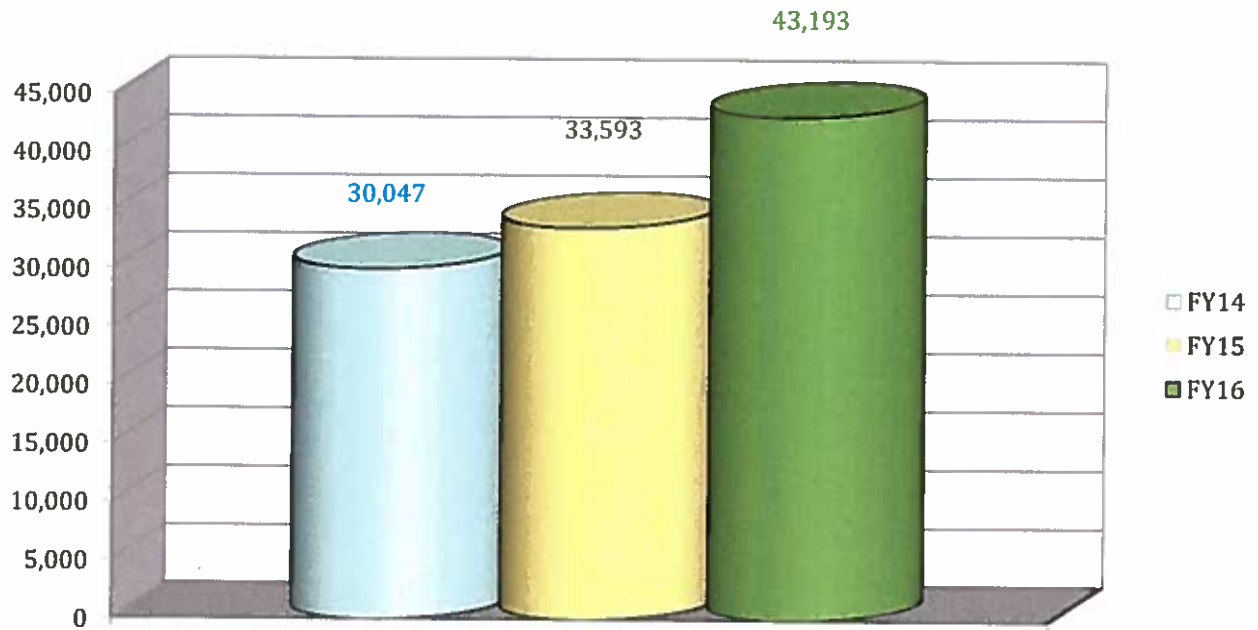


## Boots, Suspended Privileges, and Service Charges

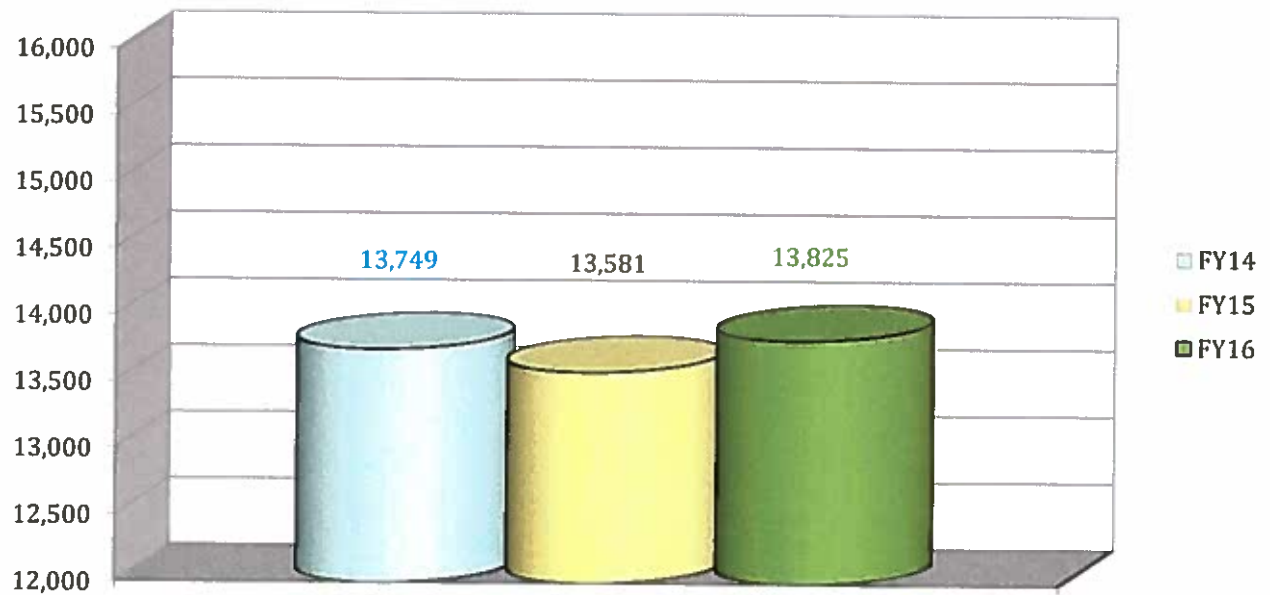




### Total Citations Issued

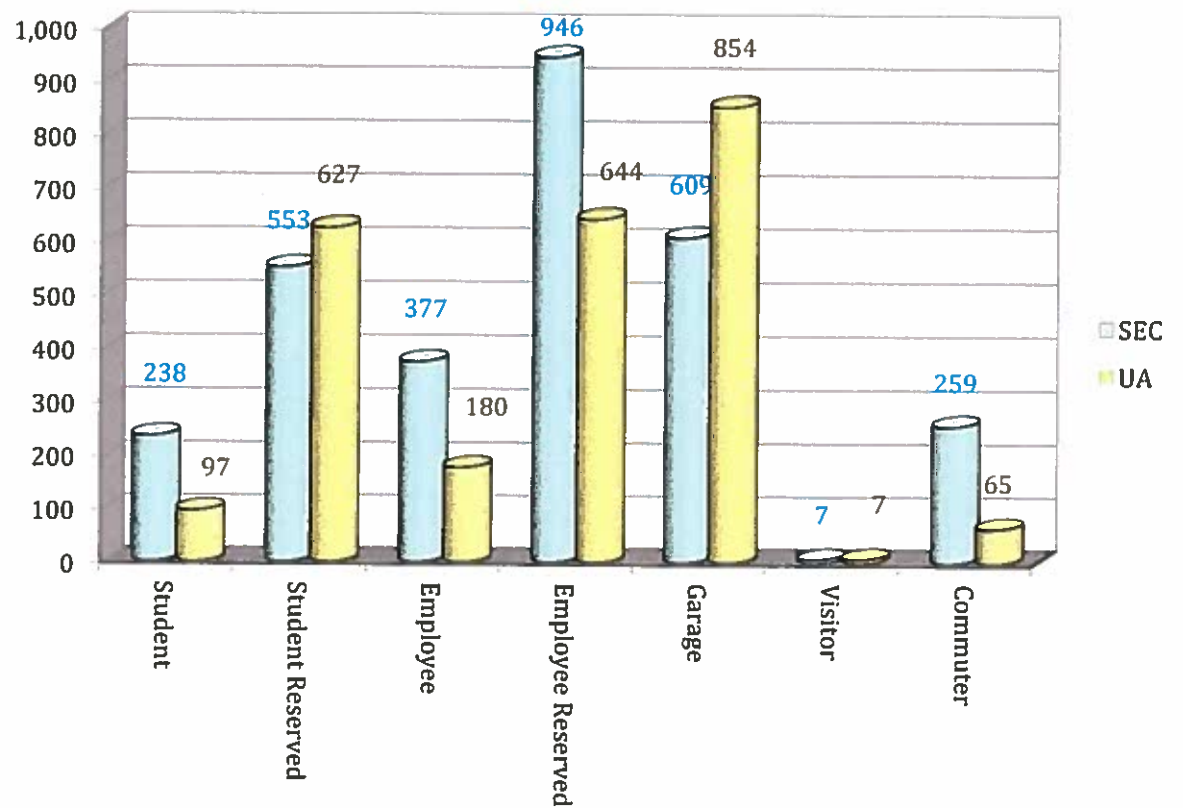


### Total Parking Spaces





### FY16 SEC Parking Permit Fee Comparison (SEC Average vs. UA)



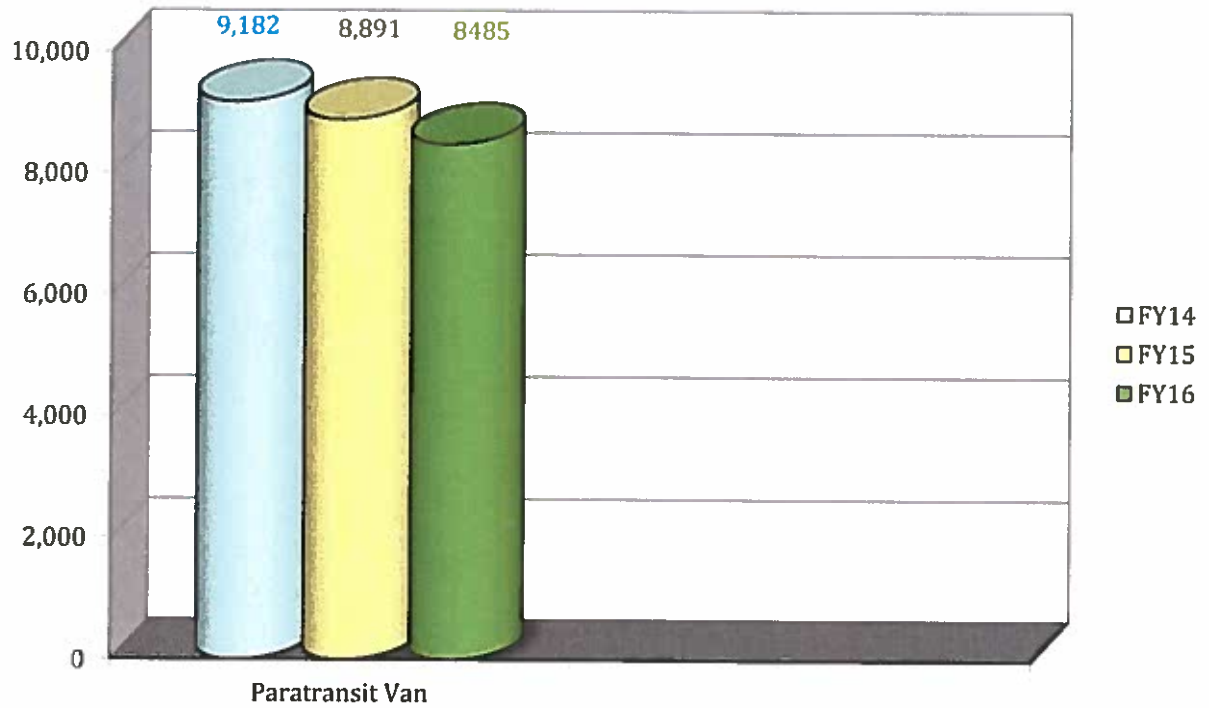
## Permit Fees

Permit Type	FY14	FY15	FY16
Reserved:	Fee	Fee	Fee
Garage Reserved 7am-5pm	\$755.75	\$793.54	\$833.22
Faculty/Staff 24 Hour	\$961.01	\$1,028.28	\$1,079.69
Faculty/Staff All Area	\$769.77	\$827.50	\$868.88
Faculty/Staff	\$554.44	\$598.80	\$628.74
Resident Student	\$554.44	\$582.16	\$611.27
Scooter	n/a	\$181.20	\$190.26
ADA Reserved:			
Faculty/Staff	\$554.44	\$598.80	\$628.74
Student	\$152.40	\$160.02	\$168.02
Non-Reserved:			
Visitor/Vendor	\$152.40	\$167.00	\$175.35
Faculty/Staff >\$30k/40k	\$152.40	\$167.00	\$175.35
Faculty/Staff <\$30k/40k	\$117.90	\$117.90	\$123.80
Student	\$85.52	\$89.80	\$94.29
Remote	\$57.52	\$60.40	\$63.42
Motorcycle	\$57.52	\$60.40	\$63.42
Scooter	\$57.52	\$60.40	\$63.42
Emeritus	Free	Free	Free
Garage Temporary (per day)	\$13.99	\$14.69	\$15.42
Temporary	\$6.23/day or \$24.92/wk	\$6.54/day or \$26.17/wk	\$6.87day or \$27.48/wk

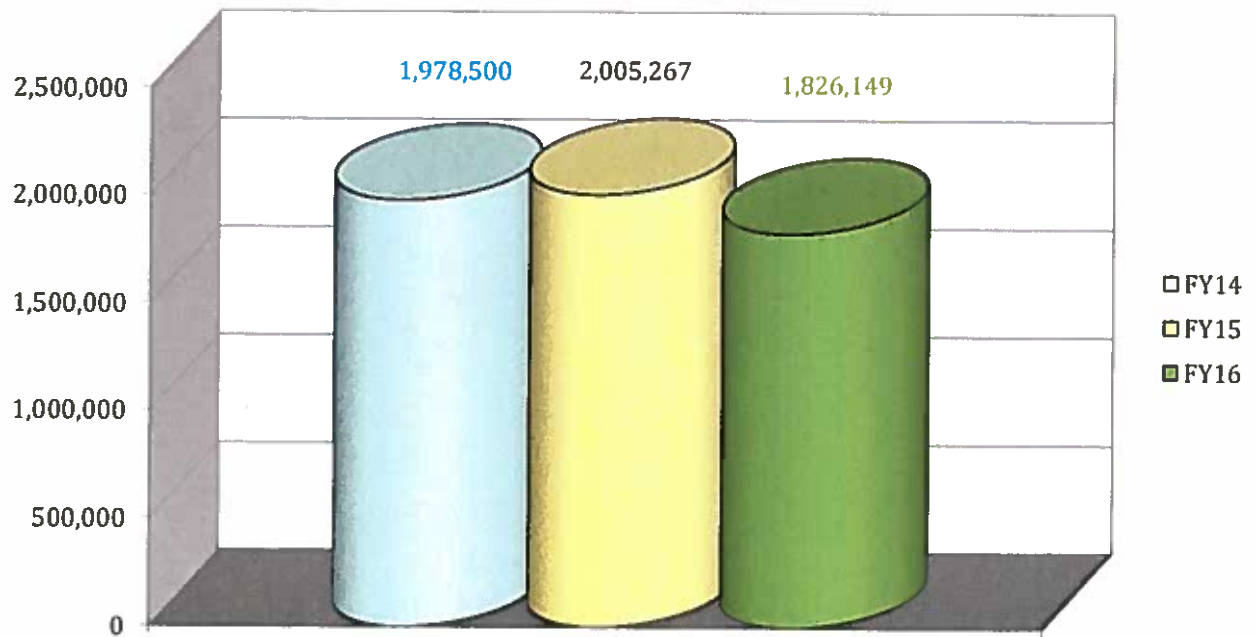
## Parking Violations and Charges

Parking Violation	Administrative Charges		
	FY14	FY15	FY16
Unauthorized parking in or blocking of a disabled person parking space or access aisle	\$100	\$100	\$150
Safety hazard (parking in a fire or traffic lane, blocking drive, blocking fire hydrant, or standing where prohibited)	\$50	\$50	\$50
Parking on UA property without a permit	\$40	\$40	\$40
Parking in a lot or space not authorized by permit	\$50	\$50	\$50
Parking or driving on grass, lawn area or sidewalks	\$30	\$30	\$30
Illegal use of permit (reproducing, altering, defacing, using a revoked, transferred or another person's permit)	\$100	\$100	\$100
Disregard of barricades	\$20	\$20	\$20
Parking where prohibited by sign	\$25	\$25	\$25
Parking where prohibited by yellow lines or curb	\$25	\$25	\$25
Parking in crosswalk	\$25	\$25	\$25
Parking over curb	\$20	\$20	\$20
Blocking a legally parked vehicle	\$25	\$25	\$25
Improper parking (disregard of stall lines, more than one foot from curb, or facing wrong direction)	\$20	\$20	\$20
Overtime parking in a limited parking zone	\$20	\$20	\$20
Parking permit not properly affixed or displayed	\$10	\$10	\$10
Meter violation	\$20	\$20	\$20
Parking in an area not designated as a parking area	\$20	\$20	\$20
Displaying a lost or stolen hangtag	\$100	\$100	\$100
Boot fee	\$30	\$30	\$30
Unauthorized removal or attempted removal of a boot	\$100	\$100	\$100
Parking on campus while parking privileges are suspended	\$100	\$100	\$100
Athletic lot prohibited by sign	\$45	\$55	\$100

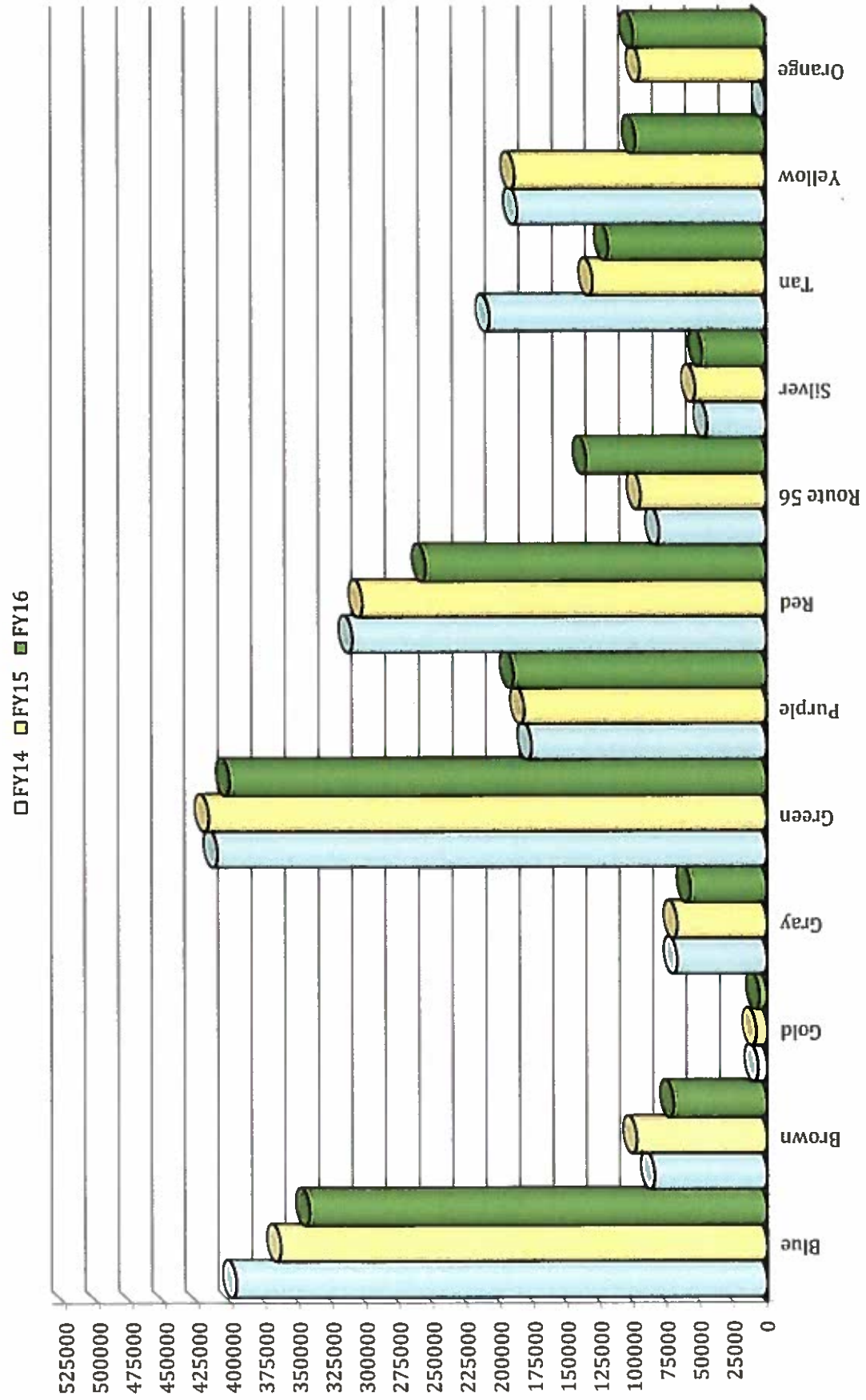
### Paratransit Service Passengers



### Total Razorback Transit Passengers - All Routes



# Razorback Transit Ridership by Route



**Razorback Transit Ridership July 1, 2013 - June 30, 2014**

Month	Blue	Brown	Gold	Gray	Green	Purple	Red	Route 56	Silver	Tan	Yellow	PT Van	Total
Jul	10,790	0	0	0	8,540	4,914	20,316	0	0	8,907	0	658	54,125
Aug	24,683	3,582	863	3,098	22,302	10,699	23,506	3,456	9,018	14,297	4,676	738	120,918
Sep	57,636	11,070	2,112	10,589	61,726	25,341	33,172	11,705	15,856	27,652	20,828	1,087	278,774
Oct	54,930	11,526	873	9,785	58,548	22,638	34,123	11,061	6,937	27,882	22,551	1,008	261,862
Nov	42,076	9,617	1,140	7,851	46,605	18,392	27,912	9,544	7,355	21,284	21,135	778	213,689
Dec	22,725	5,618	0	3,884	21,564	9,459	15,840	4,652	0	11,505	9,328	427	105,002
Jan	37,100	8,364	0	6,463	38,960	16,769	23,426	8,512	0	17,856	22,779	677	180,906
Feb	41,382	10,717	0	8,280	44,421	18,469	26,819	10,611	0	20,419	29,207	746	211,071
Mar	32,481	8,076	0	6,579	35,055	14,293	24,272	7,582	0	16,354	19,099	709	164,500
Apr	46,740	12,527	1,788	8,879	51,701	20,457	33,163	11,446	5,078	22,725	32,000	907	247,411
May	15,608	3,096	0	1,594	13,654	7,644	23,392	1,740	0	9,932	4,697	799	82,156
Jun	10,524	0	0	0	7,635	7,321	23,753	0	0	8,205	0	723	58,161
YTD	396,675	84,193	6,776	67,002	410,711	176,396	309,694	80,309	44,244	207,018	186,300	9,257	1,978,575

Note: Maple Hill Express was eliminated for FY14. Pomfret Express has been combined with Yellow.

**Razorback Transit Ridership July 1, 2014 - June 30, 2015**

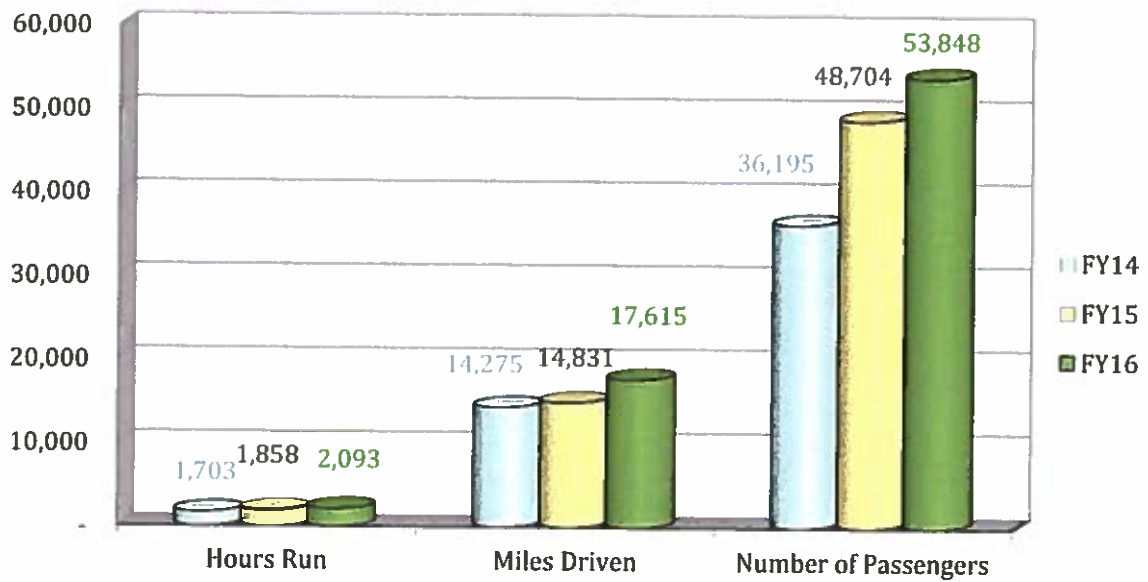
Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Route 56	Orange	Silver	Gold	PT Van	Total
Jul	24,126	7,288	0	0	10,284	8,558	7,564	0	0	0	0	0	673	58,493
Aug	24,638	21,073	2,915	4,538	21,144	9,625	11,693	6,006	3,951	4,177	0	0	644	110,404
Sep	37,317	61,755	10,602	13,302	53,141	16,954	26,722	23,079	14,062	15,070	15,644	2,818	972	291,438
Oct	37,187	57,715	9,621	12,339	47,274	16,157	23,961	20,814	11,951	13,337	15,994	2,668	876	269,894
Nov	26,755	44,535	7,371	10,599	37,127	11,878	17,752	19,420	10,336	10,807	16,365	1,832	717	215,494
Dec	21,829	31,215	5,337	8,802	28,597	8,580	12,907	16,119	7,412	7,573	0	0	647	149,018
Jan	23,558	40,288	6,130	9,419	31,155	10,716	16,121	20,631	9,768	8,992	0	0	763	177,541
Feb	23,186	46,630	8,137	12,594	39,256	11,587	18,740	29,671	12,471	11,389	0	0	692	214,353
Mar	22,039	39,264	6,729	9,945	33,181	10,794	14,795	24,501	9,796	9,104	0	0	748	180,896
Apr	25,164	50,844	8,586	13,326	41,724	13,511	19,223	25,726	12,838	11,624	5,122	849	842	229,379
May	17,957	10,570	1,554	2,527	12,020	5,405	6,251	2,199	1,503	2,011	0	0	608	62,605
Jun	18,261	5,982	0	0	8,685	6,092	6,023	0	0	0	0	0	709	45,752
YTD	302,017	417,159	66,982	97,391	363,588	129,857	181,752	188,166	94,088	94,084	53,125	8,167	8,891	2,005,267

Note: Tan route was divided into Tan and Orange for FY15. Orange route began 8/21/2014 (first Full service day).

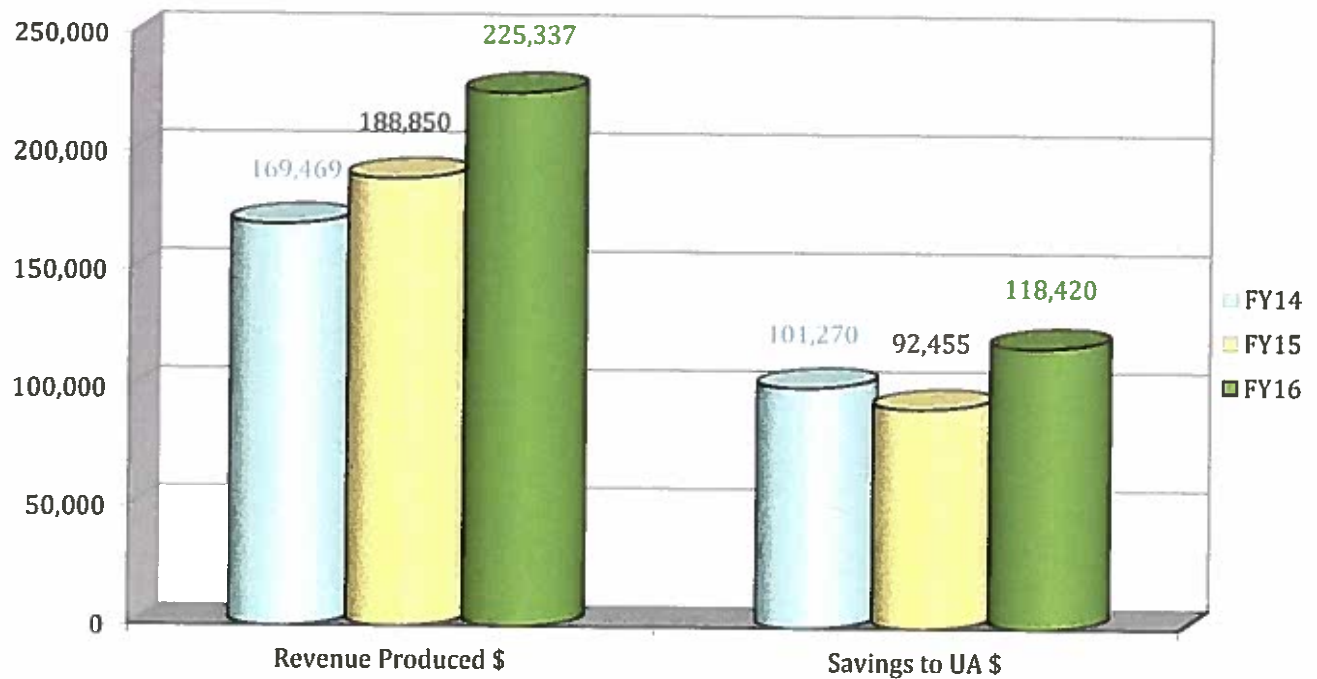
**Razorback Transit Ridership July 1, 2015 - June 30, 2016**

Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Route 56	Orange	Silver	Gold	PT Van	Total
Jul	17,749	5,219	0	0	8,080	5,418	4,777	0	0	0	0	0	646	41,889
Aug	20,916	20,936	2,361	3,273	18,552	8,256	11,264	4,662	5,566	4,141	0	0	732	100,659
Sep	27,359	54,180	8,087	11,392	48,402	16,172	28,769	19,487	18,973	14,840	17,177	2,620	855	268,313
Oct	26,772	49,793	7,713	9,547	43,090	13,813	23,684	15,365	17,315	12,663	12,043	1,475	834	234,107
Nov	22,775	44,628	6,707	7,819	36,678	11,388	19,308	10,824	15,649	10,772	14,933	804	766	203,051
Dec	17,466	28,479	4,253	5,460	24,910	7,885	12,801	5,942	9,370	6,490	0	0	567	123,623
Jan	17,760	26,247	3,517	3,916	22,092	8,363	13,346	5,728	9,541	5,814	0	0	543	116,867
Feb	25,992	51,080	8,036	9,313	42,545	13,407	23,692	13,325	20,785	12,846	0	0	709	221,730
Mar	23,444	46,267	6,660	7,360	34,566	11,139	18,140	9,446	15,412	10,057	0	0	564	183,055
Apr	23,243	48,248	7,156	8,448	37,718	11,844	20,938	9,733	17,102	11,580	3,747	630	662	201,049
May	16,456	19,049	2,559	3,211	17,326	6,420	8,444	3,006	5,030	5,431	0	0	1,029	87,961
Jun	14,868	7,229	0	0	8,235	4,221	4,379	0	0	4,335	0	0	578	43,845
YTD	254,800	401,355	57,049	69,739	342,194	118,326	189,542	97,518	134,743	98,969	47,900	5,529	8,485	1,826,149

## Razorback Charters



## Revenue Produced and Savings to UA



# Transit and Parking Organizational Chart

